



Service Technician

Our team is growing and we are hiring a full-time Service Technician. Vital Fuel Systems, Inc. is a contractor that specializes in fuel systems for mission-critical facilities like data centers and hospitals. We currently perform work in MD, VA, NC, SC, GA, and TN for some of the largest end-user technology clients in the world. We are a highly collaborative group of smart and hard-working, but friendly and sometimes noisy, people who have a knack for solving problems. We want to add high performing individuals to our team so that we can continue to serve these clients.

Responsibilities:

The position reports directly to the Technical Services Manager but will work directly with other Vital team members.

Technical Work

- Performs repairs and preventative maintenance in an efficient and effective manner such as: develops an understanding of the system, anticipates possible issues, creates an action plan, orders materials, prepares required documents, and executes on the plan.
- Works with field services team as needed, including starting-up and commissioning systems. This includes tying-up loose ends and ensuring that a quality product is delivered to the customer.
- Troubleshoots and resolves complex problems involving all parts of a fuel system and performs controls, piping, and other electronics, electrical, and mechanical work.
- Promptly communicates and coordinates with internal and external stakeholders.
- Creates and presents sales quotes as well as service, start-up, and other reports to customers.

How the Work Gets Done

- Responsible for service vehicle and maintaining tools required for performing the job effectively and safely.
- Must work in a safe manner and comply with customer's and Vital's safety and housekeeping rules as well as fire safety, OSHA, EPA, and other applicable rules and regulations.
- Performs work required to obtain and maintain necessary certifications.
- Overnight travel (~75% of the time) and work (e.g., repair calls) outside of normal business hours required; however, travel is rarely outside of the normal Monday – Friday workweek.
- Maintains a high standard of professionalism, and strict confidentiality and discretion with company and customer information.
- Serves others, working cooperatively with Vital colleagues, customers, and vendors.

What You Have:

- Minimum three years of relevant experience.
- Understands complex fuel systems and can work through challenging issues involving the system (mechanical, electrical, controls, etc.).



- Strong verbal and non-verbal communication skills, including the ability to communicate with internal and external stakeholders without oversight.
- Enthusiasm and comfort in quickly learning and taking ownership of tasks proactively, even if it's new.
- Dependable and shows strong attention to detail and accuracy.
- Must work well in a team environment where tasks can be shifted between different team members.
- Can establish priorities, work independently, exercise judgement, manage multiple tasks, and successfully meet deadlines.
- Fluency in Microsoft Office applications.
- General tech savviness, including being able to use a variety of software applications across different devices and understands basic networking and communications.
- Must be able to communicate in English (speak, write, and read).
- Must be able to satisfactorily pass background, drug screens, and gain access to secure sites.
- Must possess a valid Real ID driver's license.
- Regular physical demands include standing, walking, communication, hearing, feeling and touching objects, working outdoors in rugged conditions, and use of vision. Other frequent physical demands include climbing, working from heights/on a ladder, lifting & carrying, reaching, and stooping/kneeling/crouching/crawling.

Bonus If You Have:

- Experience in the commercial construction, fuel oil, automation, or manufacturing industries.
- Experience with tank gauges, relay logic, programmable logic controllers (PLC), and human machine interface (HMI) screen such as Franklin Fueling, Veeder-Root, AutomationDirect, Mitsubishi, Allen Bradley, and Simplex.

Compensation and Benefits:

In addition to a balanced work environment and competitive compensation, Vital offers paid holiday, vacation, and sick time along with excellent insurance and retirement benefits.

To Apply:

If interesting work, a great team environment, and the ability to have a meaningful impact on an organization are intriguing to you, please apply! To do so, simply email your resume to hr@vitalfuelsystems.com with the job you're interested in as the subject line.

Other:

This job posting is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee. Other duties, responsibilities, and activities may change or be assigned at any time as business needs evolve. Applicants must be U.S. citizens.